



We carefully select suppliers and providers to ensure they meet the highest standards of service and compliance. We may receive a referral fee from these approved suppliers and providers.

A referral fee is any commission, payment, fee or other reward we receive from other companies in return for recommending their services to you. This fee does not affect the final amount you pay the provider.

You are not under any obligation to use the services of any of the approved providers, however we believe that you may benefit from using these services.

NOTE: The referral fee is separate from your obligation to pay our own fees or commission, if applicable.

Service	Provider	Referral Fee
Broadband & Media Services	Goodlord	Variable per policy
Tenant Contents and Liability Insurance	Lettings in a Box	£10 per policy
Landlord Insurance	Lettings in a Box	£25 per policy or 25% of the premium if it exceeds £400
Removals	Mimik Removal Services	10% + VAT (12% incl. VAT) of the fee
Sales	Various local agents	20-25% of the fee on completion
Trade contractors for routine works	Various approved local contractors	Up to 12.5% + VAT (15% incl. VAT) of the invoice amount
Trade contractors for refurbishment works	Various approved local contractors	Up to 15% + VAT (18% incl. VAT) of the invoice amount